

Shivani Kapania

Ph.D. Student, Carnegie Mellon University

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Education

Present Aug 2023	Carnegie Mellon University, Pittsburgh, United States PhD in Human-Computer Interaction	
June 2019 Aug 2015	Guru Gobind Singh Indraprastha University, Delhi, India Bachelor of Technology in Computer Science	9.31/10 (Rank 1)

Research Experience

July 2023 June 2023	Weizenbaum Institute Data, Algorithmic Systems, and Ethics Group Research Fellow Advisor: Dr. Milagros Miceli Exploring how we might account for annotators' positionality in annotation task design and understand its effects on the quality of data and downstream models	Berlin, DE
May 2023 May 2020	Google Research Responsible AI & Human-Centered Technology Pre-Doctoral Researcher Advisors: Dr. Nithya Sambasivan , Dr. Ding Wang , Dr. Alex Taylor Examining and designing safer, more responsible AI for marginalized communities using theories and methods from HCI towards calibrating user trust and designing better ML data processes.	Bangalore, IN
Mar 2020 Jul 2019	Indraprastha Institute of Information Technology (IIIT), Delhi Melange Lab Research Associate Advisor: Dr. Pushendra Singh Investigated the design and development of mobile applications for low-literacy users, and created a framework with 13 actionable recommendations for interface design. Examined practices of menstrual health management during transit.	Delhi, IN
Aug 2018 Jun 2018	Indian Institute of Technology (IIT), Hyderabad Regenerative Medicine Lab Research Intern Advisor: Dr. Subha Narayan Rath Developed an approach to successfully differentiate between live and dead lung cancer cells, generating a tally and finding their distribution within an image.	Hyderabad, IN

Publications

C=Conference, W=Workshop, S=In Submission

[S.2]	A hunt for the Snark: Annotator Diversity in Data Practices Shivani Kapania , Ding Wang , Alex Taylor <i>ACM CHI Conference on Human Factors in Computing Systems</i> [🏆 Honorable Mention Award @ CHI'23]
[S.1]	Designing Responsible AI: Adaptations of UX Practice to Meet Responsible AI Challenges Qiaosi Wang , Michael Madaio , Shaun Kane , Shivani Kapania , Michael Terry , Lauren Wilcox <i>ACM CHI Conference on Human Factors in Computing Systems</i> [CHI'23]
[C.4]	"Because AI is 100% right and safe": User Attitudes and Sources of AI Authority in India [🔗] Shivani Kapania , Oliver Siy , Gabe Clapper , Azhagu Meena , Nithya Sambasivan <i>ACM CHI Conference on Human Factors in Computing Systems</i> [CHI'22]
[C.3]	Inheriting Discrimination: Datafication Encounters of Marginalized Workers [🔗] Azhagu Meena , Rajesh Veeraraghavan , Shivani Kapania , Vivek Srinivasan , Vinodkumar Prabhakaran , Nithya Sambasivan <i>International Conference on Information & Communication Technologies and Development</i> [ICTD'22]

- [C.2] **“Everyone wants to do the model work, not the data work”: Data Cascades in High-Stakes AI** [🔗]
 Nithya Sambasivan, [Shivani Kapania](#), Hannah Highfill, Diana Akrong, Praveen Paritosh, Lora Aroyo
ACM CHI Conference on Human Factors in Computing Systems [🏆 Best Paper Award @ CHI'21]
- [C.1] **Actionable UI Design Guidelines for Smartphone Applications Inclusive of Low-Literate Users** [🔗]
 Ayushi Srivastava*, [Shivani Kapania](#)*, Anupriya Tuli*, Pushpendra Singh (* = Equal Contribution)
ACM Conference On Computer-Supported Cooperative Work And Social Computing [CSCW'21]
- [W.2] **Multi Object Tracking with UAVs using Deep SORT and YOLOv3 RetinaNet Detection Framework** [🔗]
[Shivani Kapania](#), Dharmendar Saini, Sachin Goyal, Narina Thakur, Rachna Jain, Preeti Nagrath
ACM Workshop on Autonomous and Intelligent Mobile Systems [ACM AIMS'20]
- [W.1] **Data Desiderata: Reliability and Fidelity in High-stakes AI** [🔗]
[Shivani Kapania](#), Nithya Sambasivan, Kristen Olson, Hannah Highfill, Diana Akrong, Praveen Paritosh, Lora Aroyo
Data Excellence Workshop At the AAAI Conference on Human Computation and Crowdsourcing [DEW'20]

Research Projects

Examining practices of data production May'20 - Present

Advisors: [Dr. Milagros Miceli](#), [Dr. Nithya Sambasivan](#), [Dr. Ding Wang](#), [Dr. Alex Taylor](#)

- > Foundational research on data practices and challenges among 53 ML practitioners and researchers– focusing on high stakes domains in AI, where data are less abundant and niche. [🔗] [CHI'21]
- > Exploratory mixed-methods research to examine the practices surrounding selection of data annotators and operationalization of annotator diversity in data production for ML projects. [CHI'23]
- > Collaborated with the Health team to apply our research for producing a food images dataset, defining dataset representativeness, and re-imagining nutritional metrics for meal logging applications.
- > Contributed to the Data Collection + Evaluation chapter for the updated PAIR Guidebook v2 launched at Google I/O 2021, backed by actionable insights from our research. [🔗]
- > Conducted a systematic literature review on human computation which resulted in a task instruction template and a task usability questionnaire, used widely across teams at Google.
- > Coverage/Mentions: [NeurIPS Datasets Track'21](#), [State of AI Report](#), [O'Reilly Data and AI](#), [Gradient Flow](#), [Venture Beat](#), [Scroll.in](#), [ZDNet](#), [Hacker News](#), [Analytics India Mag](#), [Tamr Blog](#), [Data Science Weekly](#), [Data Engineering Weekly](#) and more.

Contextualizing Human-AI Interaction and Calibrating Trust Feb'21 - May'22

Advisor: [Dr. Nithya Sambasivan](#)

- > Led foundational mixed-methods HCI research with technology users in India on understanding the perceptions of AI-based outcomes, and the contextual socio-cultural factors which contribute to these attitudes. [🔗] [CHI'22]
- > Examined the practices and experiences of sanitation and domestic workers with the datafication process across three applications—workplace monitoring, credit-rating systems, and public welfare delivery. [🔗] [ICTD'22]

Design of User Interfaces for Low-literacy Users Sept'19 - March'20

Advisor: [Dr. Pushpendra Singh](#)

- > Created an actionable framework towards designing inclusive mobile applications for low-literacy users through a systematic literature review and evaluation. [🔗] [CSCW'21]
- > Created a translational resource for practitioners creating applications for users with mixed-literacies. [🔗]

Futu(RE): Wind and Solar Energy Prediction

March'19

Advisor: [Dr. Abhishek Gandhar](#)

- > Developed a mobile application and website to guide grid operators for optimal load management by predicting solar and wind energy generation day ahead as well as during grid operation on an hourly basis.
- > The combined method to forecast wind and solar power used gradient boosted decision trees with different models for hourly forecast and day-ahead prediction. [Winner@Smart India Hackathon 2019]

Multi-object Tracking

Jan'19 - June'19

Advisors: [Dr. Rachna Jain](#), [Dr. Narina Thakur](#), [Dr. Dharmendar Saini](#)

- > Developed an approach for online real-time tracking that can recover trajectories of objects in video captured by an unmanned aerial vehicle on the VisDrone'18 dataset. [🔗] [ACM AIMS'20]
- > We used a combination of two object detection algorithms and applied NMS to circumvent the challenges posed by the small size of objects in videos captured from a significant height.

Professional Experience

Oct 2019 Jun 2019	Upgrad University Teaching <i>Data Science Instructor</i> Taught Data Science and ML using Python to undergraduate students in live online sessions of 50+ students. Guided them in gaining hands-on experience and implementing ML models from scratch.	Remote
Dec 2018 Oct 2018	Public Lab Plots <i>Google Code In Mentor 2017 Mentor: Jeffrey Warren</i> Created and evaluated tasks for the students and worked with the Public Lab community to facilitate review of student work in the plots2 project, teaching students how to use Public Lab's version control.	Remote
Jul 2018 May 2018	Tata Consultancy Services Digital & Enterprise Transformation <i>Software Developer Intern Mentor: Vaibhav Srivastav</i> Created a system using LSTM networks capable of generating midi music files that make use of a classical Piano given a sequence of music notes.	Remote

Honours and Awards

Honorable mention award at CHI'23 Received an honorable mention best paper recognition for *A hunt for the Snark: Annotator Diversity in Data Practices*

Best paper award at CHI'21 Received a best paper recognition for *Everyone wants to do the model work, not the data work: Data Cascades in High-Stakes AI*, awarded to top 1% of the total submissions

Winner, Smart India Hackathon 2019 First prize for our project on wind and solar energy prediction at the Smart India Hackathon's (SIH 2019) software edition

Undergraduate rank 1 Undergraduate department rank 1 among 120 students in Computer Science

Nomination for best student of the year in CS Nominated for best student of the year by 9 out of 11 faculty members in the Computer Science department for academic excellence and community contributions

Reviewing Recognitions Received special reviewing recognitions at CHI 2023, CHI 2022, and CSCW 2022

Academic Service & Community Contributions

Reviewer	CHI'24, CSCW'24, CHI'23, CHI'23 LBW, DIS'22, CSCW'22, CHI'22, CHI'22 alt.chi, CHI'22 LBW, CSCW'21, CHI'21, Patterns'21
Program Committee	Late Breaking Works, CHI'23

Fairness testing	Participated in an internal program to identify fairness, harms, and human-rights related concerns while stress testing highly sensitive products.
PAIR Workshops	Facilitated three PAIR Guidebook workshops for the Google for Startups Accelerator orgs in APAC and EMEA and 91springboard.
Code-in-Place, Stanford	Prepared and taught a weekly discussion section of 10-12 students to supplement professors' lectures in a 5-week introductory online Python programming course
Mentor, CARE Program	Volunteering with Community for AI Research and Education (CARE) offering mentorship with graduate school applications
Tutoring, Aashmaan	Tutored mathematics and science to opportunity-deprived children (between the ages of 11-15) on weekends.
Volunteer, NSS	Led and organized blood donation drives and Swachh Bharat activities with the National Service Scheme (NSS) between 2016-18.

Leadership Roles

Workshop on User Engagement in Algorithm Testing and Auditing	<i>Organizer</i> [🌐]	2023
<ul style="list-style-type: none"> > Organized a CRAFT Session at the ACM Conference on Fairness, Accountability, and Transparency (FAccT 2023) on User Engagement in Algorithm Testing and Auditing: Exploring Opportunities and Tensions between Practitioners and End Users. 		
MIT India Initiative	<i>Participant</i> [🌐]	2020
<ul style="list-style-type: none"> > Created <i>Laari</i>, a full-size prototype for a modular and solar-powered street food cart, as an effort towards improving the hygiene and sanitation conditions in street food in India. > Selected in the Top 300 students from India to participate in "The Design, Technology, and Social Innovation Workshop" under the track title, Community based Healthcare Services. 		

Miscellaneous

Fest Manager	<i>Annual Technical Fest, Bharati Vidyapeeth (BVP), Delhi</i>	2017
ACM Technical Executive	<i>ACM Student Chapter, BVP</i>	2016 - 2017
Performer	<i>Zaahir, theatre society of BVP</i>	2015 - 2016
T&P Coordinator	<i>Training and Placement Cell, BVP</i>	2018 - 2019
Cultural Lead	<i>Panchtatva, DPS RK Puram</i>	2015